

## CURRICULUM VITAE



Name: **T. Ramayah**

Department: Management (Operations)

Position: Associate Professor

Web URL: <http://www.ramayah.com>

### Academic

Qualification: Bachelors of Management (Second Class Upper)  
with Honors (USM) 1988  
Masters in Business Administration (USM) 1997

Citizenship: Malaysian

Experience: Research Assistant  
National Drugs Research Centre  
1988 –1989

Research Officer  
National Drugs Research Centre  
1989 –1990

Tutor  
School of Management  
USM  
1990 – 1998

Lecturer  
School of Management  
USM  
1999 - 2000

2000 - 2007  
Chairman of Operations Management Section  
School of Management, USM.

## **Research and Publication:**

### **Editorial**

#### **Chief Editor**

*Asian Academy of Management Journal (2003-2005)*

An international peer reviewed journal published bi-annually by Penerbit USM

#### **Editor**

*The 4<sup>th</sup> Asian Academy of Management Conference Proceedings, Asian Management in the New Economy: Prospects and Challenges, Volume 1 & 2, 10 – 13 November, Johor Bahru: Malaysia, 2001.*

#### **Editor**

*The 5<sup>th</sup> Asian Academy of Management Conference Proceedings, Challenges of Globalized Business: The Asian Perspective, Volume 1 & 2, 10 –13 September, Kuantan, Pahang: Malaysia, 2003.*

#### **Chief Editor**

*The 6<sup>th</sup> Asian Academy of Management Conference Proceedings (AAMC 2005), Emerging Asian Economy: Local Strategies, Global Impact, Volume 1 & 2, 9 –11 December, 2005, Ipoh, Perak, Malaysia.*

#### **Editor**

*The 7th Asian Academy of Management Conference Proceedings (AAMC 2007), Reimagining Management in an era of Multiple Crises: Success and Sustainability of Businesses in Asia, Volume 1 & 2, 21 – 25 May 2007, Penang, Malaysia.*

## **Academic Recognition**

1. **Session Chair**  
The 3<sup>rd</sup> International Conference on Management of Innovation and Technology (ICMIT '02 & ISMOT '02), Hangzhou City, P. R. China, 25-27<sup>th</sup> October 2002.
2. **Session Chair**  
The International Conference, "Asia Pacific Business Environment: Innovative Responses to Regional Events", Kuala Lumpur, Malaysia, 21 – 22<sup>nd</sup> January, 2003
3. **Session Chair**  
The 1<sup>st</sup> International Conference on Asian Academy of Applied Business Conference, Sabah, Malaysia, 10-12<sup>th</sup> July, 2003.
4. **Associate Editor**  
International Journal of Knowledge, Culture and Change Management, Volume 3, 2003
5. **Session Chair**  
The Pan-Pacific Conference XXI, "International Business and Global Project Management", May 26-28, 2004, Anchorage, Alaska, USA
6. **Program Committee**  
The Second International Workshop on E-Commerce Education 2004, June 25<sup>th</sup> – 26<sup>th</sup> 2004, Hong Kong, China
7. **Subject External Examiner**  
Operations Management (MBA) Frontier Management collaboration with University of Portsmouth, England
8. **Monograph Reviewer**  
Universiti Malaysia Sabah "Kajian ke atas Stres dan Pengaruh Tingkah Laku Daya Tindak di kalangan Wanita Bekerja"
9. **Session Chair**  
The 3<sup>rd</sup> International Conference on Small and Medium Sized Enterprises in a Global Economy, "Economic Resillience in East Asia – Role of SMEs and Stakeholders", 6<sup>th</sup> – 7<sup>th</sup> July, 2004, Selangor, Malaysia.
10. **Session Chair**  
International Academy of Business and Economics - IABE-2004 Annual Conference, Boardwalk Hotel & Casino, Las Vegas, Nevada, USA, 17<sup>th</sup> – 20<sup>th</sup> October, 2004
11. **Technical Committee** (Management & Operations Research) 2004-2007  
International Association of Science and Technology for Development, <http://www.iasted.org>
12. **Review Committee**  
International Conference on Operations and Supply Chain Management, 15<sup>th</sup> – 17<sup>th</sup> December 2005, Bali, Indonesia. <http://www.oscm2005.org/>
13. **Review Board**  
Academy for Global Business Advancement, AGBA 2005, 3<sup>rd</sup> – 5<sup>th</sup> January, 2005, New Delhi, India. <http://www.agba.us/>
14. **Session Chair**  
The International Borneo Business Conference, "The Impact of Contemporary Environment on Economics and Business", 9<sup>th</sup> – 11<sup>th</sup> December, 2004, Kota Kinabalu, Sabah, Malaysia.
15. **Associate Editor**

- International Journal of Learning, Volume 11, 2004
16. **Program Committee**  
European Academy of Management Conference, May 4-7th 2005, TUM Business School, Munich, Germany
  17. **Manuscript Reviewer** (USM Publishers) 2005  
*"Statistics Made Simple for Healthcare and Social Science Professionals and Students"*
  18. **Program Committee**  
The 6<sup>th</sup> European Conference on Knowledge Management, University of Limerick, Ireland, 8<sup>th</sup> – 9<sup>th</sup> September 2005.  
URL: <http://www.academic-conferences.org/eckm2005/eckm2005-home.htm>
  19. **Program Committee**  
International Symposium on Social and Organizational Informatics and Cybernetics: SOIC '05. Jointly with The 3rd International Conference on Politics and Information Systems, Technologies and Applications: PISTA '05 and Collocated with The 3rd International Conference on Education and Information Systems, Technologies and Applications: EISTA '05 July 14-17, 2005 - Orlando, Florida, USA .  
<http://www.confinf.org/soic05/WebSite/ProgramCommitte.asp>
  20. **International Program Committee**  
ICETE 2005, 2nd International Conference on E-business and Telecommunication Networks, Reading, United Kingdom, 3rd – 7th October 2005.
  21. **Session Chair**  
The 2<sup>nd</sup> International Conference on Business & Economics, "Capitalising the Potential of the Asian Integrated Market". July 28-30, 2005, Padang, Indonesia.
  22. **Editorial Board Member**  
Jurnal Kemanusiaan (Universiti Teknologi Malaysia)
  23. **Editorial Board Member**  
International Journal of Management & Entrepreneurship (IJME)
  24. **Editorial Board Member**  
Journal of International Business and Entrepreneurship Development (JIBED)  
<http://www.inderscience.com/browse/index.php?journalID=182>
  25. **Editorial Board Member**  
Journal of Business and Society, Universiti Malaysia Sarawak
  26. **Associate Editor**  
International Journal of Technology, Knowledge and Society, Volume 1, 2005
  27. **Editorial Board Member**  
Journal of the Asian Academy of Applied Business, Universiti Malaysia Sabah
  28. **Program Committee**  
Portland International Center for Management of Engineering and Technology (PICMET 2005), "Technology Management: A Unifying Discipline for Melting the Boundaries", July 31 - Aug. 4, 2005, Portland Hilton & Executive Tower, Portland, Oregon, USA
  29. **Program Committee**  
The 4<sup>th</sup> International Conference on Information Technology in Asia (CITA'05), "Pervasive and Ubiquitous Computing Anytime, Anywhere for Everyone, 12<sup>th</sup> – 15<sup>th</sup> December 2005, Kuching, Sarawak, Malaysia.
  30. **Review Committee**

- IADIS International Conference, Cognition and Exploratory Learning in Digital Age (CELDA 2005), 14<sup>th</sup> - 16<sup>th</sup> December, 2005, Porto, Portugal
31. **Program Committee**  
ECMLG 2006: The 2nd European Conference on IS Management, Leadership and Governance, 12<sup>th</sup> – 13<sup>th</sup> July, 2006, Paris, France.  
<http://www.academic-conferences.org/ecmlg/ecmlg2006/ecmlg06-home.htm>
  32. **Editorial Board Member**  
Asian Journal of Information Technology  
[http://www.gracepublication.org/ajit/3\(4\)2004.html](http://www.gracepublication.org/ajit/3(4)2004.html)
  33. **Editorial Board Member (2006 – 2007)**  
Journal of Technology and Operations Management (JTOM)
  34. **Program Committee**  
The 7<sup>th</sup> European Conference on Knowledge Management, Corvinus University in Budapest, Hungary, 4<sup>th</sup> – 5<sup>th</sup> September 2006. URL:  
<http://www.academic-conferences.org/eckm/eckm2006/eckm06-home.htm>
  35. **Program Committee**  
The IBIMA 2005 Conference, Information Management in Modern Enterprise, Lisbon, Portugal, 5<sup>th</sup> - 7<sup>th</sup> July 2005.
  36. **Session Chair**  
Asia Pacific Marketing Conference, “*Marketing In Asia Pacific: Integrating Theory With Practice*”, 22<sup>nd</sup> - 23<sup>rd</sup> November 2005, Universiti Malaysia Sarawak, Kuching, Malaysia,
  37. **Program Committee**  
8th International Conference on Enterprise Information Systems (ICEIS 2006), 23<sup>rd</sup> – 27<sup>th</sup>, May 2006, Paphos – Cyprus.  
[http://www.iceis.org/program\\_committee.htm](http://www.iceis.org/program_committee.htm)
  38. **Program Committee**  
International Conference on E-business (ICE-B 2006), 7<sup>th</sup> – 10<sup>th</sup> August, 2006, Setubal, Portugal. <http://www.ice-b.org/ProgramCommittee.html>
  39. **Scientific Committee Member**  
The 3rd WSEAS/IASME International Conference on ENGINEERING EDUCATION (EE'06), Vouliagmeni, Athens, Greece, July 11-13, 2006,  
[www.worldses.org/conferences/2006/greece/education](http://www.worldses.org/conferences/2006/greece/education)
  40. **Program Committee**  
International Conference on Web Informations Systems and Technologies (WEBIST 2006), 11<sup>th</sup> – 13<sup>th</sup> August, 2006, Setubal, Portugal.  
[http://www.webist.org/program\\_committee.htm](http://www.webist.org/program_committee.htm)
  41. **International Program Committee**  
The ICEB + eBRF Global Conference, “*Emergent Business Phenomena in the Digital Economy*”, 28<sup>th</sup> November – 2<sup>nd</sup> December, 2006, Tampere, Finland. [http://www.ebrf.fi/pages\\_B37DCF97-FA01-44E6-9D15-A035786DBBC9.asp](http://www.ebrf.fi/pages_B37DCF97-FA01-44E6-9D15-A035786DBBC9.asp)
  42. **Program Committee**  
ICSOFT 2006, International Conference on Software and Data Technologies, 11<sup>th</sup> – 14<sup>th</sup> September, 2006, Setubal, Portugal.  
[http://www.icsoft.org/Program\\_Committee.htm](http://www.icsoft.org/Program_Committee.htm)
  43. **Technical Committee**  
Arab Journal of Information Technology, <http://www.iajit.org/>
  44. **Program Committee**

- The 2nd International Conference on Social and Organizational Informatics and Cybernetics: SOIC '06, 20<sup>th</sup> – 23<sup>rd</sup> July 2006, Orlando, Florida (USA), <http://www.conf-info.org/soic06>
45. **Scientific Committee**  
Distance Learning and Web Engineering (DIWEB 2006), 22<sup>nd</sup> – 24<sup>th</sup> September, 2006, Lisbon, Portugal.  
<http://worldses.org/conferences/2006/lisbon/diweb/committee.htm>
  46. **Program Committee**  
The 6th IBIMA International Conference on Managing Information in Digital Economy, 19<sup>th</sup> – 21<sup>st</sup> June 2006, Bonn, Germany. <http://www.ibima.org>
  47. **Program Committee**  
The First International Conference on Knowledge Communication and Peer Reviewing: KCPR 2006, Jointly with The 3rd International Conference on Cybernetics and Information Technologies, Systems and Applications: CITSA 2006, 20th -23rd July 2006 - Orlando, Florida, USA. <http://www.info-cybernetics.org/kcpr2006>
  48. **International Program Committee**  
The 2nd WSEAS International Conference on EDUCATIONAL TECHNOLOGIES (EDUTE 2006), Bucharest, Romania, October 16-18, 2006  
<http://www.worldses.org/conferences/2006/romania/edute>
  49. **Internation Program Committee**  
International Conference on Enterprise Information Systems and Web Technologies (EIWST 07), 9<sup>th</sup> -12<sup>th</sup> July 2007, Orlando, FL, USA.  
<http://www.promoterresearch.org/2007/eiswt/index.html>
  50. **Scientific Committee**  
The 5th WSEAS International Conference on E-ACTIVITIES (E-Learning, E-Communities, E-Commerce, E-Management, E-Marketing, E-Governance, Tele-Working) (E-ACTIVITIES '06), 20<sup>th</sup> – 22<sup>nd</sup> November 2006.  
<http://worldses.org/conferences/2006/venice/e-activities/committee.htm>
  51. **Scientific Committee Member**  
5th WSEAS International Conference on EDUCATION and EDUCATIONAL TECHNOLOGY (EDU'06), 16<sup>th</sup> – 18<sup>th</sup> December 2006, Tenerife, Canary Islands, Spain. <http://wseas.org/conferences/2006/tenerife/edu/committee.htm>
  52. **Program Committee**  
The 18<sup>th</sup> Information Resources Management Association (IRMA) International Conference, 19<sup>th</sup> – 23<sup>rd</sup> May 2007, Vancouver, Canada.
  53. **Scientific Committee Member**  
The 5th WSEAS International Conference on Computational Intelligence, Man-Machine Systems and Cybernetics (CIMMACS'06), 20<sup>th</sup> – 22<sup>nd</sup> November 2006, Venice, Italy.  
<http://www.worldses.org/conferences/2006/venice/cimmacs/committee.htm>
  54. **Technical Program Committee**  
The 16<sup>th</sup> International Conference on Management of Technology, “*Management of Technology for the Service Economy*”, 13<sup>th</sup> – 17<sup>th</sup> May 2007, Florida, USA. <http://www.iamot.org/>
  55. **Program Committee**  
3<sup>rd</sup> Internation Conference on Web Informations Systems and Technologies (WEBIST 2007), 3<sup>rd</sup> – 6<sup>th</sup> March, 2007, Barcelona, Portugal.  
[http://www.webist.org/program\\_committee.htm](http://www.webist.org/program_committee.htm)

56. **Program Committee**  
9th International Conference on Enterprise Information Systems (ICEIS 2006), 12<sup>th</sup> – 16<sup>th</sup> June 2007, Funchal, Madeira, Spain.  
[http://www.iceis.org/program\\_committee.htm](http://www.iceis.org/program_committee.htm)
57. **International Advisory Committee**  
International Conference 2006, Innovation and New Product (Goods and Services) Development, 20<sup>th</sup> – 21<sup>st</sup> December 2006, R. M. K. Engineering College, Kavaraipettai (Chennai), India.  
[http://www.pdmaindia.org/international\\_conference.php](http://www.pdmaindia.org/international_conference.php)
58. **International Scientific Advisory Committee**  
IV INTERNATIONAL Conference on Multimedia and Information and Communication Technologies in Education, 29<sup>th</sup> November – 2<sup>nd</sup> December 2006, Seville, Spain.  
[http://www.formatex.org/micte2006/index.php?option=com\\_content&task=view&id=13&Itemid=28](http://www.formatex.org/micte2006/index.php?option=com_content&task=view&id=13&Itemid=28)
59. **International Program Committee**  
CONFENIS 2007, The IFIP International Conference on Research and Practical Issues of Enterprise Information Systems, An International Forum for Exploring the Research Frontier in Enterprise Information System, 14<sup>th</sup> – 16<sup>th</sup> October 2007, Beijing, China. <http://www.confenis.org/?q=node>
60. **Track Editor (Technology Management)**  
7<sup>th</sup> Asian Academy of Management Conference, 21<sup>st</sup> – 25<sup>th</sup> May 2007, Penang, Malaysia,
61. **Program Committee**  
Global Business Development Institute, 2007 International Conference, 12<sup>th</sup> – 15<sup>th</sup> June 2007, Bangkok, Thailand. <http://gbdi.100webspaces.net>
62. **Review Committee**  
The Sixth International Internet Education Conference (ICT-Learn 2007), 2<sup>nd</sup> – 4<sup>th</sup> September 2007, Cairo, Egypt. <http://www.distant-learning.net/>
63. **Invited Discussant**  
ASEAN University Network (AUN) - Korean-ASEAN Academic Conference on Information Revolution and Cultural Integration in East Asia, 25<sup>th</sup> – 26<sup>th</sup> January 2007, Ho Chi Minh, Vietnam.
64. **Program Committee**  
International Conference on E-business (ICE-B 2007), 28<sup>th</sup> – 31<sup>st</sup> July, 2007, Barcelona, Portugal. <http://www.ice-b.org/ProgramCommittee.html>
65. **Program Committee**  
ICSOF 2007, International Conference on Software and Data Technologies, 25<sup>th</sup> – 27<sup>th</sup> September, 2007, Barcelona, Portugal.  
[http://www.icsoft.org/Program\\_Committee.htm](http://www.icsoft.org/Program_Committee.htm)
66. **Program Committee**  
ECRM 2007: The 6th European Conference on Research Methodology for Business and Management Studies, Universidade Nova de Lisboa, 9<sup>th</sup> – 10<sup>th</sup> July 2007, Lisbon, Portugal. <http://www.academic-conferences.org/ecrm/ecrm2007/ecrm07-home.htm>
67. **Program Committee**  
ECKM 2007: The 8th European Conference on Knowledge Management Consorci Escola Industrial de Barcelona (CEIB), 6<sup>th</sup> – 7<sup>th</sup> September 2007, Barcelona, Spain. <http://www.academic-conferences.org/eckm/eckm2007/eckm07-home.htm>

68. **Program Committee**  
ECMLG 2007: The 3rd European Conference on Management, Leadership and Governance, University of Winchester, 19<sup>th</sup> – 20<sup>th</sup> April 2007, United Kingdom.  
<http://www.academic-conferences.org/ecmlg/ecmlg2007/ecmlg07-home.htm>
69. **Program Committee**  
Informing Science + Information Technology Education Joint Conference (InSITE 2007), 22<sup>nd</sup> – 25<sup>th</sup> June 2007, Ljubljana, Slovenia.  
<http://2007.informingscience.org/>
70. **Review Committee**  
International Academy of Business and Economics (IABE 2007) Annual Conference, 14<sup>th</sup> – 17<sup>th</sup> October 2007, Las Vegas, Nevada, USA.  
<http://www.iabe.org/domains/iabe.org/index.htm>
71. **Program Committee**  
The 3rd International Conference on Social and Organizational Informatics and Cybernetics: SOIC '07, 12<sup>th</sup> – 15<sup>rd</sup> July 2006, Orlando, Florida (USA),  
<http://www.cyber-inf.org/soic2007>
72. **IRMA Worldwide Representative**  
<http://www.irma-international.org/worldReps/reps.asp>
73. **Program Committee**  
The 2nd Symposium on Knowledge Communication and Peer Reviewing (KCPR 2007), 12<sup>th</sup> – 15<sup>th</sup> July 2007, Orlando, Florida, USA. <http://www.info-cyber.org/kcpr2007>
74. **Review Board**  
EBRF 2007 - Research Forum to Understand Business in Knowledge Society, "Business, Technology and Growth", 25<sup>th</sup> – 27<sup>th</sup> September 2007, Agora - Jyväskylä, Finland. [http://www.ebrf.fi/pages\\_B37DCF97-FA01-44E6-9D15-A035786DBBC9.asp](http://www.ebrf.fi/pages_B37DCF97-FA01-44E6-9D15-A035786DBBC9.asp)
75. **Chapter in a Book Reviewer (Encyclopedia of Multimedia Technology and Networking)** IDEA Publishing Group  
a. Effective Online Teaching Strategies: teach What You Mean to teach  
b. Cell Broadcast as an option for developing Emergency Warning System
76. **Vice-Chair – Knowledge Management and E-business**  
29<sup>th</sup> International Conference on Information Technology Interfaces (ITI 2007), 25<sup>th</sup> – 28<sup>th</sup> June 2007, Cavtat, Croatia. <http://iti.srce.hr/>
77. **Editorial Board Member**  
Asian Academy of Management Journal (AAMJ) (**USM PUBLISHERS**)
78. **Special Issue Guest Editor**  
"E-commerce Adoption among SMEs in Developing Countries: Issues, Concerns and Challenges"  
<http://www.inderscience.com/browse/callpaper.php?callID=564>  
International Journal of Internet and Enterprise Management (IJIEM) (**INDERSCIENCE PUBLISHERS**)
79. **International Review Panel**  
5<sup>th</sup> International Conference on IT in Asia 2007 (CITA'07), 10<sup>th</sup> -12<sup>th</sup> July 2007, Kuching, Sarawak, Malaysia. <http://www.cita07.org/>
80. **Program Committee**  
Computer Science + Information Technology Education (CSITEd 2007), 16<sup>th</sup> – 18<sup>th</sup> November 2007, Mauritius. [http://csited.org/program\\_committee.php](http://csited.org/program_committee.php)



81. **International Review Committee**  
Fifth International Business Research Conference, "Strands of Development"  
26<sup>th</sup> – 27<sup>th</sup> April, 2007, Dubai, United Arab Emirates.  
<http://www.worldbizconference.com/>
82. **Editorial Review Board**  
Informing Science: The International Journal of an Emerging Transdiscipline  
<http://www.inform.nu/edboard.php>
83. **International Board of Reviewers**  
Informing Science: Journal of Information Technology Education  
<http://www.jite.org/reviewers.php>
84. **Program Committee**  
International Multi-Conference on Society, Cybernetics and Informatics:  
(IMSCI 2007), 12<sup>th</sup> – 15<sup>th</sup> July 2007, Orlando, Florida, USA.
85. **Session Chair**  
Academy for Global Business Advancement (AGBA) World Congress, 21 – 25  
May 2007, Penang, Malaysia.
86. **Program Committee**  
IADIS International Conference, Cognition and Exploratory Learning in Digital  
Age (CELDA 2007), 7<sup>th</sup> - 9<sup>th</sup> December, 2007, Algarve, Portugal
87. **Special Issue Guest Editor**  
"The Down side of Technology Adoption" Journal of Information Technology  
Research (JITR), <http://www.igi-global.com/jitr>
86. **Program Committee**  
The International Conference on Industrial Engineering and Engineering  
Management (IEEM 2007), 2<sup>nd</sup> – 5<sup>th</sup> December 2007, Singapore.  
<http://www.ieem2007.org/>
87. **Scientific Program Committee**  
The IASK International Conference E-Activity and Leading Technologies 2007  
(E-ALT 07), 3<sup>rd</sup> – 6<sup>th</sup> December 2007, Oporto, Portugal. [http://www.iask-  
web.org/e-alt07/committee.html](http://www.iask-web.org/e-alt07/committee.html)
88. **Program Committee**  
8<sup>th</sup> Annual Conference of the Global Institute of Flexible Systems  
Management (GLOGIFT), "Flexibility with Business Excellence in the  
Knowledge Economy", 14<sup>th</sup> – 16<sup>th</sup> June 2008, New Jersey, USA.
89. **Fellowship**  
Democratic Pacific Union (DPU) Fellowship, "**Bridging the Digital Divide  
through E-government services: A comparison of Taiwan and Malaysian  
E-government Initiatives**", this fellowship is for a duration of 30 days. A  
round trip economic class airplane ticket and a stipend of NT\$ 100,000 will be  
provided.
90. **Program Committee**  
4<sup>th</sup> International Conference on Web Informations Systems and Technologies  
(WEBIST 2008), 4<sup>th</sup> – 7<sup>th</sup> May, 2008, Funchal, Madeira, Portugal.  
[http://www.webist.org/program\\_committee.htm](http://www.webist.org/program_committee.htm)
91. **Program Committee**  
Informing Science + Information Technology Education Joint Conference  
(InSITE 2008), 22<sup>nd</sup> – 26<sup>th</sup> June 2008, Varna, Bulgaria. <http://insite.nu/>
92. **Program Committee**

- 2008 International Conference on Information Resources Management (Conf-IRM), 18<sup>th</sup> – 20<sup>th</sup> May 2008, Niagara Falls, Ontario, Canada.  
[www.sprott.carleton.ca/conf-irm](http://www.sprott.carleton.ca/conf-irm)
93. **Program Committee**  
8th International Conference on Enterprise Information Systems (ICEIS 2008), 12<sup>th</sup> – 16<sup>th</sup> June 2008, Barcelona, Spain.  
<http://www.iceis.org/>
94. **Program Committee**  
9th European Conference on Knowledge Management (ECKM 2008), Southampton Solent University, Southampton, UK, 4<sup>th</sup> – 5<sup>th</sup> September 2008  
<http://academic-conferences.org/eckm/eckm2008/eckm08-home.htm>
95. **Program Committee**  
4th European Conference on Management Leadership and Governance (ECMLG 2008), University of Reading, UK, 27<sup>th</sup> – 28<sup>th</sup> November 2008.  
<http://academic-conferences.org/ecmlg/ecmlg2008/ecmlg08-home.htm>
96. **Vice-Chair**  
**Knowledge Management and E-business Track**  
30<sup>th</sup> International Conference on Information Technology Interfaces (ITI 2008), 23<sup>th</sup> – 26<sup>th</sup> June 2008, Cavtat, Croatia. <http://iti.srce.hr/>
97. **Editorial Board Member**  
Cyberpsychology: Journal of Psychosocial Research on Cyberspace  
<http://www.cyberpsychology.eu/editors.php>
98. **Internation Program Committee**  
International Conference on Enterprise Information Systems and Web Technologies (EIWST 08), 7<sup>th</sup> -10<sup>th</sup> July 2008, Orlando, FL, USA.  
<http://www.promotersearch.org/2008/eiswt/index.html>
99. **Program Committee**  
ICSOF 2008, 3<sup>rd</sup> International Conference on Software and Data Technologies, 5<sup>th</sup> – 8<sup>th</sup> July 2008, Porto, Portugal. <http://www.icsoft.org>
100. **Program Committee**  
International Conference on E-business (ICE-B 2008), 26<sup>th</sup> – 29<sup>th</sup> July, 2008, Barcelona, Portugal. <http://www.ice-b.org>
101. **Program Committee**  
4<sup>th</sup> International Conference on e-Government (ICEG 2008), 23<sup>rd</sup> – 24<sup>th</sup> October 2008, Melbourne, Australia.  
<http://academic-conferences.org/iceg/iceg2008/iceg08-home.htm>
102. **Editorial Advisory Board of IMJ**  
International Management Journals, <http://www.managementjournals.com/>
103. **Program Committee**  
8<sup>th</sup> European Conference on e-Government (ECEG 2008), 10<sup>th</sup> – 11<sup>th</sup> July 2008, Ecole Polytechnique, Lausanne, Switzerland.  
<http://academic-conferences.org/eceg/eceg2008/eceg08-home.htm>
104. **Program Committee**  
ECRM 2008: The 7th European Conference on Research Methodology for Business and Management Studies, 19<sup>th</sup> – 20<sup>th</sup> June 2008, Regent's College, London, UK. <http://academic-conferences.org/ecrm/ecrm2008/ecrm08-home.htm>

105. **Editorial Board Member**  
Journal "Problems and Perspectives in Management" (ABI/INFORM)  
[http://www.businessperspectives.org/component/option,com\\_journals/id,3](http://www.businessperspectives.org/component/option,com_journals/id,3)
106. **Program Committee**  
Knowledge Management International Conference (KMICE 2008),  
"Transferring, Managing and Maintaining Knowledge for Nation Capacity  
Development", 10th – 12th June 2008, Langkawi, Malaysia.  
<http://www.kmice.uum.edu.my/kmice08/intro.asp>
107. **International Research Committee**  
International Conference on Convergence and Hybrid Information Technology  
(ICCIT 08), 11<sup>th</sup> – 13<sup>th</sup> November 2008, Novotel Ambassador Busan, Busan,  
Korea. <http://nms.dongguk.ac.kr/iccit08/>
108. **Scientific Committee**  
Third Workshop on Decisional Systems (ASD 2008), 10<sup>th</sup> – 11<sup>th</sup> October 2008,  
Mohammedia, Morocco. <http://eric.univ-lyon2.fr/~asd/asd2008/>
109. **Program Committee**  
The International Conference on Industrial Engineering and Engineering  
Management (IEEM 2008), 8<sup>th</sup> – 11<sup>th</sup> December 2008, Singapore.  
<http://www.ieem2008.org/>
110. **International Program Committee**  
ERC Regional Conference (ERC 2008), 15<sup>th</sup> – 17<sup>th</sup> December 2008, Kelantan  
Malaysia. <http://www.erc2008.com>
111. **Program Committee**  
The 3<sup>rd</sup> International Symposium on Knowledge Communication and Peer  
Reviewing: KCPR 2008, June 29<sup>th</sup> - July 2<sup>nd</sup> 2008, Orlando, Florida, USA.  
<http://www.sciis.org/kgcm2008/Website/ProgramCommitte.asp?vc=16>
112. **Review Board**  
EBRF 2008 - Research Forum to Understand Business in Knowledge Society,  
"Change and Changeability in the Knowledge-Intensive World", 22nd – 24th  
September 2008, Helsinki - Stockholm, Finland – Sweden. <http://www.ebrf.fi/>
113. **Advisory Board for Business Management**  
Oxford Fajar Malaysia
114. **Technical Committee**  
International Arab Journal of e-Technology, <http://www.iajet.org/>
115. **External Reviewer Board Member**  
International Journal of Business and Management Research (IJBMR)
116. **Editorial Board Member**  
Labuan e-Journal of Muamalat and Society (LJMS),  
<http://www.kal.ums.edu.my/ljms/>
117. **Best Paper Award Reviewer**  
Academy of Management (AOM) Carolyn Dexter 2008 Best International  
Paper Award
118. **Program Committee**  
1st International Conference on Agents and Artificial Intelligence (ICAART),  
19<sup>th</sup> – 21<sup>st</sup> Januray 2009, Porto, Portugal. <http://www.icaart.org/cfp.htm>
119. **Editorial Member**  
The Journal of Global Business Administration (JGBA), <http://www.jgba.org>
120. **Scientific Committee**  
International Conference on Business and Economy (ICBE 2008), 6<sup>th</sup> – 8<sup>th</sup>  
November 2008, Constanta, Romania. <http://www.icbe-ct.com/>

121. **Advisory Committee**  
ICMCI 2009, International Conference on Managing Creativity and Innovation, January 9<sup>th</sup> – 10<sup>th</sup>, 2009, IMT Ghaziabad, India. <http://www.imt.edu/icmci2009/>
122. **Editorial Review Board Member**  
Journal for Computing Teachers (JCT), <http://www.iste.org/jct>
123. **Program Committee**  
The First International Workshop on Computer Networks & Communications (CoNeCo-2009) April 1<sup>st</sup> – 3<sup>rd</sup> 2009, Dong Hoi City, Vietnam.  
<http://www.coneco2009.com>
124. **Program Committee**  
The International Congress on Pervasive Computing and Management (ICPCM 2008), December 12<sup>th</sup> – 14<sup>th</sup>, 2008, Delhi India. <http://www.icpcm.net/>
125. **Program Committee**  
5<sup>th</sup> International Conference on Web Informations Systems and Technologies (WEBIST 2009), 23<sup>rd</sup> – 26<sup>th</sup> March, 2009, Lisboa, Portugal.  
<http://www.webist.org/>
126. **Program Committee**  
ECRM 2009: The 8th European Conference on Research Methodology for Business and Management Studies, 22<sup>nd</sup> – 23<sup>rd</sup> June 2009, Valetta, Malta.  
<http://www.academic-conferences.org/ecrm/ecrm2009/ecrm09-home.htm>
127. **Program Scientific Committee**  
1st International fully Online Conference on Project Management (PMOnline 2008), 13<sup>th</sup> – 14<sup>th</sup> December 2008. <http://pmonline.pkcoe.com/index.htm>
128. **Program Committee**  
The International Conference on Computer Supported Education (CSEDU 2009), 23<sup>rd</sup> – 26<sup>th</sup> March, 2009, Lisboa, Portugal.  
<http://www.csedu.org/CFP.htm>
129. **Program Committee**  
The International Conference on Computer Supported Education (CSEDU 2009), 23<sup>rd</sup> – 26<sup>th</sup> March, 2009, Lisboa, Portugal. <http://www.csedu.org/>
130. **Program Committee**  
9<sup>th</sup> European Conference on e-Government (ECEG 2009), 29<sup>th</sup> – 30<sup>th</sup> June 2009, Westminster Business School, London, United Kingdom.  
<http://www.academic-conferences.org/eceg/eceg2009/eceg09-home.htm>
131. **Program Committee**  
Informing Science + Information Technology Education Joint Conference (InSITE 2009), 12<sup>nd</sup> – 15<sup>th</sup> June 2009, Macon, Georgia, USA.  
<http://2009.informingscience.org/>
132. **Program Committee**  
9<sup>th</sup> International Conference on Enterprise Information Systems (ICEIS 2009), 6<sup>th</sup> – 10<sup>th</sup> May 2009, Milan, Italy. <http://www.iceis.org/>
133. **Program Committee**  
10<sup>th</sup> European Conference on Knowledge Management (ECKM 2009), Università Degli Studi Di Padova, Vicenza, Italy, 3<sup>rd</sup> – 4<sup>th</sup> September 2009  
<http://academic-conferences.org/eckm/eckm2009/eckm09-home.htm>
134. **BEST Paper AWARD Reviewer**  
Applied International Business Conference 2008, Labuan, Malaysia, 6<sup>th</sup> – 8<sup>th</sup> November 2008.

135. **Program Committee**  
5<sup>th</sup> European Conference on Management Leadership and Governance (ECMLG 2009), 5<sup>th</sup> – 6<sup>th</sup> November 2009, Hellenic American University, Athens, Greece.
136. **Program Committee**  
4<sup>th</sup> International Conference on e-Learning (ICEL 2009), University of Toronto, Toronto, Canada, 16<sup>th</sup> – 17<sup>th</sup> July 2009
137. **Internation Program Committee**  
International Conference on Enterprise Information Systems and Web Technologies (EIWST 09), 13<sup>th</sup> – 16<sup>th</sup> July 2009, Orlando, FL, USA.  
<http://www.promotereseach.org/2009/eiswt/index.html>
138. **Program Committee**  
The First International Workshop on Wireless & Mobile Networks (WiMoN-2009) Co-located with [ISADS'2009](http://www.isads2009.org), 23<sup>rd</sup> – 25<sup>th</sup> March 2009, Athens, Greece.  
<http://airccse.org/wimprogram.html>
139. **Program Committee**  
5<sup>th</sup> International Conference on e-Government (ICEG 2009), 19<sup>th</sup> – 20<sup>th</sup> October 2009, Suffolk University, Boston, Massachusetts, USA.  
<http://www.academic-conferences.org/iceg/iceg2009/iceg09-home.htm>
140. **Program Committee**  
The First International Workshop on Ubiquitous Computing (UbiC-2009), (In conjunction with NCM 2009), 25<sup>th</sup> – 27<sup>th</sup> August 2009, Seoul, Korea.  
<http://airccse.org/ubic/ubic.html>
141. **Program Committee**  
International Conference on Recent Advances in Information Technology and Applications (RAITA-09), 13<sup>th</sup> – 16<sup>th</sup> July 2009, Orlando, FL, USA.  
<http://www.promotereseach.org/2009/raita/index.html>
142. **Program Committee**  
5<sup>th</sup> International Joint Conference on INC, IMS and IDC (NCM 2009), 25<sup>th</sup> – 27<sup>th</sup> August 2009, Seoul, Korea. <http://www.aicit.org/ncm/>
143. **Program Committee**  
2009 International Conference on New Trends in Information and Service Science (NISS 2009), 30<sup>th</sup> June – 2<sup>nd</sup> July 2009, Beijing, China.  
<http://www.aicit.org/niss/>
144. **Program Committee**  
ICSOF 2009, 3<sup>rd</sup> International Conference on Software and Data Technologies, 26<sup>th</sup> – 29<sup>th</sup> July 2009, Sofia, Bulgaria. <http://www.icsoft.org>
145. **International Program Committee**  
9<sup>th</sup> Annual Conference of the Global Institute of Flexible Systems Management (GLOGIFT), "Flexibility In Management And Technology For Global Business Excellence", 12<sup>th</sup> – 14<sup>th</sup> November 2009, Mumbai, India.  
<http://www.nitie.edu/index.htm>
146. **Program Committee**  
International Symposium on Peer Reviewing (ISPR 2009), 10<sup>th</sup> – 13<sup>th</sup> July 2009, Orlando, Florida, USA.  
<http://www.iiis2009.org/wmsci/Website/AboutConfer.asp?vc=27>
147. **International Conference Chair**  
First Global Business Summit Conference 2009 (GBSC 2009), 15<sup>th</sup> – 17<sup>th</sup> June 2009, Kota Baru, Kelantan. <http://gsbms.com/default.aspx>

148. **Journal Advisory Board**  
Journal of Academic Research in Economics,  
<http://jare-sh.com/advboard.html>
149. **Scientific Committee**  
The IASK International Conference E-Activity and Leading Technologies 2009 (E-ALT 09), "One Step Ahead", 22<sup>nd</sup> – 24<sup>th</sup> June 2009, Seville, Spain.  
<http://www.iask-web.org/e-alt09/e-alt09.html>
150. **Post-Doctoral Researcher in WSEAS**  
Duration: 1<sup>st</sup> March 2009 – 28<sup>th</sup> February 2010  
<http://www.worldses.org/research/research.htm>

## **Awards**

### **Best Paper Award**

#### ***Intention to Purchase Via The Internet: A Comparison of Two Theoretical Models***

Jasman J. Ma'ruf, Osman Mohamad and T. Ramayah

*The 5<sup>th</sup> Asian Academy of Management Conference*, "Challenges of Globalized Business: The Asian Perspective", Volume 1 & 2, 10 –13 September, Kuantan, Pahang: Malaysia, 2003.

#### ***In Search For Typical Counterfeit Good Purchasers: Who Are They?***

Jasmine Yeap Ai Leen and T. Ramayah

*Asia Pacific Marketing Conference (APMC 2005)*, "Marketing In Asia Pacific: Integrating Theory with Practice", 22<sup>nd</sup> - 23<sup>rd</sup> November 2005, Universiti Malaysia Sarawak, Kuching, Malaysia.

#### ***Export Marketing Competencies of Sarawak SMEs***

Osman Mohamad, Gluma Saban and T. Ramayah

*Asia Pacific Marketing Conference (APMC 2005)*, "Marketing In Asia Pacific: Integrating Theory with Practice", 22<sup>nd</sup> - 23<sup>rd</sup> November 2005, Universiti Malaysia Sarawak, Kuching, Malaysia.

### **2006 AGBA Distinguished ASEAN Scholar Award**

Academy for Global Business Advancement (AGBA), <http://www.agba.us/>

### **Highly Commended Award Winner at the Literati Network Awards for Excellence 2008.**

Mastura Jaafar, T. Ramayah, Abdul Rashid Abdul Aziz and Basri Saad (2007). Technology readiness among managers of construction firms, *Engineering, Construction and Architectural Management*, Volume 14, Issue, pp. 180-191 (EMERALD)

### **Best Reviewer of the Year Award 2008**

Contemporary Management Research (CMR), <http://www.cmr-journal.org/>

### **Most Active Reviewer 2007**

International Arab Journal of Information Technology (IAJIT)

Thomson ISI Indexed Journal, <http://www.iajit.org/>

### **Best Reviewer of the Year Award 2008**

International Arab Journal of e-Technology, <http://www.iajet.org>

## Paper Reviewer Journal

1. Journal of Asia Pacific Marketing, MCB University Press
2. International Journal of Innovation and Incubation, Taiwan, People's Republic of China
3. International Journal of Knowledge, Culture and Change Management, Common Ground Publishing
4. Asian Academy of Management Journal, Penerbit Universiti Sains Malaysia
5. Jurnal Kinabalu, Universiti Malaysia Sabah
6. Asian Academy of Applied Business Journal, Universiti Malaysia Sabah
7. Journal of International Business and Entrepreneurship
8. Journal of Systemics, Cybernetics and Informatics,  
<http://www.iiisci.org/Journal/SCI/JournalReviewers.asp?var=>
9. Multimedia Cyberscape Journal  
<http://cyberscape.mmu.edu.my/>
10. Journal of Academy of Business and Economics : (ISSN: 1542-8710)  
<http://www.iabe.com/>
11. Review of Business Research : (ISSN: 1546-2609)  
<http://www.iabe.com/>
12. Journal of International Business and Economics : (ISSN: 1544-8037)  
<http://www.iabe.com/>
13. International Journal of Management Studies
14. Utara Management Journal
15. Malaysian Management Journal
16. International Journal of Learning, Common Ground Publishing
17. Interactive Multimedia Electronic Journal of Computer-Enhanced Learning  
<http://imej.wfu.edu/reviewers/imejrev.htm>
18. Malaysian Online Journal of Instructional Technology (MOJIT): An International peer-reviewed journal published by the Malaysian Educational Technology Association (META) <http://pppij.usm.my/mojit/>.
19. Jurnal Pengurusan
20. Jurnal Kemanusiaan (Universiti Teknologi Malaysia)
21. Jurnal Teknologi E, Universiti Teknologi Malaysia
22. The International Journal of Technology, Knowledge and Society, Common Ground Publishing
23. International Journal of Management & Entrepreneurship (IJME)
24. International Journal of Services Technology and Management **(2006)**
25. International Journal of Business and Society **(2006)**
26. International Arab Journal of Information Technology **(2006)**
27. International Journal of Knowledge, Culture and Change Management, **Common Ground Publishing (2006)**
28. International Journal of Management & Entrepreneurship (IJME) **(2006)**
29. Journal of Electronic Commerce Research (JECR),  
[http://www.csulb.edu/web/journals/jecr/r\\_1.htm](http://www.csulb.edu/web/journals/jecr/r_1.htm)
30. International Journal of Technology, Knowledge and Society **Common Ground Publishing (2006)**
31. Journal of International Business and Entrepreneurship Development (JIBED) **(2006) (Inderscience Publishers)**
32. Management Research News **(2006) (Emerald Publishing)**



33. International Journal of Education and Development using ICT (IJEDICT) (2006) <http://ijedict.dec.uwi.edu/>
34. International Journal of Management & Entrepreneurship (IJME) (2006)
35. Asia Pacific Management Review (APMR) <http://140.116.50.130/apmr>
36. International Journal of Knowledge, Culture and Change Management (2006)
37. Journal of Asian Business Studies (2006) <http://www.thejabs.org/>
38. Journal of Internet Education (JIE Academy of Scientific Research and Technology (ISSN 1687-5796) (2006)
39. Asian Academy of Management Journal (AAMJ) (2006)
40. South East Asian Association for Institutional Research (JIRSEA) (2007)
41. Asian Academy of Management Journal (AAMJ) (2007)
42. Behaviour and Information Technology (2007) (TAYLOR & FRANCIS)  
**Citation Impact Factor: 0.743**
43. International Arab Journal of Information Technology (2007)
44. International Journal of Management & Entrepreneurship (IJME) (2007)
45. Labuan Bulletin of Int. Business and Finance (LBIBF) (2007)
46. Information Technology for Development Journal (<http://itd.ist.unomaha.edu/>)
47. Voice of Academia (2007)
48. Contemporary Management Research (CMR) (2007) <http://cmr-journal.org/>
49. Journal of Agricultural Science and Technology (JAST) (2007)
50. International Journal of Electronic Business (IJEB) (2007)
51. Issues in Information Literacy book project  
(<http://www.informingscience.org>) (2008)
52. Journal of Economic Psychology (<http://ees.elsevier.com/joep/>) (2008)  
**Impact Factor: 0.815**
53. Problems and Perspectives in Management (ABI/INFORM) (2008)  
([http://www.businessperspectives.org/component/option,com\\_journals/id,3](http://www.businessperspectives.org/component/option,com_journals/id,3))
54. Journal of the World Universities Forum (2008)
55. International Journal of Business and Management Research (IJBMR) (2008)
56. Journal of International Business and Entrepreneurship (2008)
57. Cyberpsychology: Journal of Psychosocial Research on Cyberspace (2008)
58. International Arab Journal of Information Technology (2008)
59. International Journal of Multiple Research Approaches (ISSN 1834-0806) (2008)
60. Asian Academy of Management Journal (AAMJ) (2008)
61. International Arab Journal of e-Technology (IAJeT) (2008)
62. International Journal of Management and Decision Making (IJMDM) (Inderscience) (2008)
63. International Journal of Education and Development using ICT (IJEDICT) (2008) <http://ijedict.dec.uwi.edu/>
64. Labuan e-Journal of Muamalat and Society (LJMS) (2008),  
<http://www.kal.ums.edu.my/LJMS>
65. Contemporary Management Research (CMR) (2008) <http://cmr-journal.org/>
66. International Journal of Management Innovation Systems (IJMIS) (2008)  
<http://www.macrothink.org/journal/index.php/ijmis>
67. African Journal of Business Management (AJBM) (2008)  
<http://www.academicjournals.org/AJBM>
68. Problems and Perspectives in Management (2008)  
[http://www.businessperspectives.org/component/option,com\\_journals/id,3](http://www.businessperspectives.org/component/option,com_journals/id,3)
69. Asia Pacific Journal of Business Administration (APJBA) (Emerald) (2008)

70. <http://info.emeraldinsight.com/products/journals/journals.htm?id=APJBA>  
Informing Science: the International Journal of an Emerging Transdiscipline  
<http://inform.nu/>
71. International Journal of Emerging Markets (IJOEM) (Emerald) **(2008)**  
<http://info.emeraldinsight.com/products/journals/journals.htm?PHPSESSID=lpjdbsl6b74d6lr7bjjh3n0n2&id=IJOEM>
72. International Journal of Education and Development using ICT (IJEDICT)  
**(2009)** <http://ijedict.dec.uwi.edu/>
73. International Journal of Business and Management Science (IJBMS) **(2009)**  
<http://www.safaworld.org/ijbms/>
74. Problems and Perspectives in Management **(2009)**  
[http://www.businessperspectives.org/component/option,com\\_journals/id,3](http://www.businessperspectives.org/component/option,com_journals/id,3)
75. Journal for Computing Teachers (JICT) **(2009)** <http://www.iste.org/jct>

## Paper Reviewer Conference

1. 3<sup>rd</sup> Asian Academy of Management Conference 1999
2. STARIC Conference 1999
3. 4<sup>th</sup> Asian Academy of Management Conference 2001
4. 5<sup>th</sup> Asian Academy of Management Conference 2003
5. 1<sup>st</sup> International Conference on Asian Academy of Applied Business Conference, Sabah, Malaysia, 10-12<sup>th</sup> July, 2003
6. Fifth International Symposium on Tools and Methods of Competitive Engineering (TMCE 2004), April 13 - 17, 2004
7. The 10<sup>th</sup> International Conference on Informations Systems Analysis and Synthesis: ISAS 2004 and International Conference on Cybernetics and Information Technologies, Systems and Applications: CITSA 2004, Orlando, Florida, USA, 21<sup>st</sup> – 25<sup>th</sup> July, 2004
8. International Conference on Computing, Communications and Control Technologies: CCCT'04, Austin, Texas, USA, 14<sup>th</sup> – 17<sup>th</sup> August 2004
9. 2004 Research Conference on Innovations in Information Technology (IIT'2004), Dubai-UAE, 4<sup>th</sup> – 6<sup>th</sup> October, 2004
10. International Academy of Business and Economics - IABE-2004 Annual Conference, Boardwalk Hotel & Casino, Las Vegas, Nevada, USA, 17<sup>th</sup> – 20<sup>th</sup> October, 2004
11. 18<sup>th</sup> Annual Conference of the Australian & New Zealand Academy of Management, Dunedin, New Zealand, 8<sup>th</sup> – 11<sup>th</sup> December, 2004.
12. International Borneo Business Conference (IBBC 2004), "The Impact of Contemporary Environment on Economics and Business", 9<sup>th</sup> – 11<sup>th</sup> December, 2004, Kota Kinabalu, Sabah, Malaysia
13. International Conference on Computing, Communications and Control Technologies: CCCT 2005
14. Academy for Global Business Advancement, AGBA 2005, 3<sup>rd</sup> – 5<sup>th</sup> January, 2005, New Delhi, India.
20. 5<sup>th</sup> Annual Hawaii International Conference on Business, 26<sup>th</sup> – 29<sup>th</sup> May, 2005, Waikiki Beach Marriot, Honolulu, Hawaii.
21. 13th European Conference on Information Systems (ECIS 2005), "Information Systems in a Rapidly Changing Economy", 26<sup>th</sup> – 28<sup>th</sup> May, 2005, Regensburg, Germany. **(IT in Tourism and Travel Track)**
22. 13th European Conference on Information Systems (ECIS 2005), "Information Systems in a Rapidly Changing Economy", 26<sup>th</sup> – 28<sup>th</sup> May, 2005, Regensburg, Germany. **(E-society Track)**
23. The 9<sup>th</sup> World Multi-Conference on Systemics, Cybernetics and Informatics (SCI 2005), 10<sup>th</sup> – 13<sup>th</sup> July, 2005, Orlando, Florida, USA.
24. The 11th International Conference on Industrial Engineering and Engineering Management, 23<sup>rd</sup> – 25<sup>th</sup> April 2005, Northeastern University, Shenyang, China
25. The 3<sup>rd</sup> International Conference on Politics and Information Systems: Technologies and Applications (PISTA'05), 14<sup>th</sup> – 17<sup>th</sup> July 2005, Orlando Florida, USA.
26. The 3<sup>rd</sup> International Conference on Education and Information Systems: Technologies and Applications (EISTA'05), 14<sup>th</sup> – 17<sup>th</sup> July 2005, Orlando Florida, USA.

24. The 2nd International Conference on Cybernetics and Information Technologies, Systems and Applications: CITSA 2005 July 14 - 17, 2005 in Orlando, Florida, USA
  25. Portland International Center for Management of Engineering and Technology, PICMET 2005, "Technology Management: A Unifying Discipline for Melting the Boundaries", July 31 - Aug. 4, 2005, Portland Hilton & Executive Tower, Portland, Oregon, USA
  26. Symposium on Risk Management and Cyber-Informatics: RMCI 2005, July 10-13<sup>th</sup>, Orlando, Florida, USA.
  27. European Academy of Management Conference, "Responsible Management in an Uncertain World", May 4-7<sup>th</sup> 2005, TUM Business School, Munich, Germany
  28. Americas Conference on Information Systems, August 11-14, 2005, Omaha, Nebraska, USA
- Information Technology in Education Track***  
***Interface design, Evaluation, and Impact Track***  
***Social Theory in IS Track***  
***Humanity Downstream: Effects of Adoption & Diffusion on its Users Track***  
***Enterprise System Organizational Issues Track***  
***Outsourcing Track***  
***Information Systems & technology for Mobile Commerce & Services Track***
29. The 3rd International Conference on Computing, Communications and Control Technologies (CCCT '05), The University of Texas at Austin and The International Institute of Informatics and Systemics, July 24-27, 2005 - Austin, Texas, USA
  30. The 2<sup>nd</sup> International Conference on Business & Economics, "Capitalising the Potential of the Asian Integrated Market". July 28-30, 2005, Padang, Indonesia.
  31. Information Systems Research in Scandinavia (IRIS 28) Kristiansand, Norway August 6-9, 2005
  32. 36th Annual Meeting of the Decision Sciences Institute, "Decision Making at the Functional Interface" San Francisco, 19<sup>th</sup> – 22<sup>nd</sup> November 2005.  
***Information Systems Track (Viswanath Venkatesh and Davis)***  
***Innovative Education Track (Sanjay Ahire)***
  33. International Conference on Information Systems, "Forever New Frontiers", Las Vegas, USA, 11<sup>th</sup> – 14<sup>th</sup> December 2005.
  34. ICETE 2005, 2nd International Conference on E-business and Telecommunication Networks, Reading, United Kingdom, 3<sup>rd</sup> – 7<sup>th</sup> October 2005.
  35. Information Resources Management Association (IRMA) International Conference 2006, Washington D. C., USA.
  36. The 6<sup>th</sup> European Conference on Knowledge Management (ECKM 2005), University of Limerick, Ireland, 8<sup>th</sup> – 9<sup>th</sup> September 2005.
  37. The IBIMA 2005 Conference, Information Management in Modern Enterprise, Lisbon, Portugal, 5<sup>th</sup> - 7<sup>th</sup> July 2005.
  38. IADIS International Conference, Cognition and Exploratory Learning in Digital Age (CELDA 2005), 14<sup>th</sup> - 16<sup>th</sup> December, 2005, Porto, Portugal

39. The 6<sup>th</sup> Asian Academy of Management Conference (AAMC 2005), "Emerging Asian Economy: Local Strategies, Global Impact", 9<sup>th</sup> – 11<sup>th</sup> December, 2005, Ipoh, Perak, Malaysia.
  40. International Conference on Operations and Supply Chain Management (OSCM 2005), 15<sup>th</sup> – 17<sup>th</sup> December 2005, Bali, Indonesia.
  41. The 4<sup>th</sup> International Conference on Information Technology in Asia (CITA'05), "Pervasive and Ubiquitous Computing Anytime, Anywhere for Everyone, 12<sup>th</sup> – 15<sup>th</sup> December, Kuching, Sarawak, Malaysia.
  42. The Sixth International Symposium on Tools and Methods of Competitive Engineering (TMCE 2006), April 18 - 22, 2006, Ljubljana, Slovenia
  43. The 14th European Conference on Information Systems (ECIS 2006), "Grand Challenges", 12th – 14th June 2006, Goteborg, Sweden.
  44. 8th International Conference on Enterprise Information Systems (ICEIS 2006), 23<sup>rd</sup> – 27<sup>th</sup>, May 2006, Paphos – Cyprus
  45. Internation Conference on E-business (ICEB 2006), 7<sup>th</sup> – 10<sup>th</sup> August, 2006, Setubal, Portugal.
  46. The 3rd WSEAS/IASME International Conference on ENGINEERING EDUCATION (EE'06), Vouliagmeni, Athens, Greece, July 11-13, 2006, [www.worldses.org/conferences/2006/greece/education](http://www.worldses.org/conferences/2006/greece/education)
  47. Internation Conference on Web Informations Systems and Technologies (WEBIST 2006), 11<sup>th</sup> – 13<sup>th</sup> August, 2006, Setubal, Portugal.
  48. AIB 2006 Annual Meeting Beijing, China, 23<sup>rd</sup> – 26<sup>th</sup> June, 2006 "Learning, Knowledge and Innovation" track
  49. CHI 2006, Confrence on Human Factors in Computing Systems, 22<sup>nd</sup> – 27<sup>th</sup> April, 2006, Montreal, Quebec, Canada.
  50. 12th Americas Conference on Information Systems, "Connecting the Americas", 4<sup>th</sup> – 6<sup>th</sup> August, 2006, Acapulco, Mexico.
- Track: Culture, Tourism, and IS (SIGCTIS)**  
**Track: E-Business among Small and Medium-sized Enterprises (SMEs) (SIGE)**  
**Track: Information Quality (INFQUAL)**  
**Track: IS Management in Developing Countries (SIGMDC02)**  
**Track: E-Government (SIGEGOV)**  
**Track: Factors Affecting Succesful Implementation of EC in Emerging Economy (SIGMDC01)**  
**Track: Interface Design, Evaluation, and Impact (SIGHCI)**  
**Track: IT in Education (SIGED)**
51. The 3<sup>rd</sup> International Conference on Cybernetics and Information Technologies, Systems and Applications (CITSA 2006), jointly with The 4<sup>th</sup> International Conference on Computing, Communications and Control Technologies (CCCT '06), 20<sup>th</sup> – 23<sup>rd</sup> July 2006, Orlando, Florida, USA.
  52. The 4th International Conference on Computing, Communications and Control Technologies: CCCT '06 jointly with The 3rd International Conference on Cybernetics and Information Technologies, Systems and Applications: CITSA 2006, 20<sup>th</sup> – 23<sup>rd</sup> July 2006, Orlando, Florida, USA.
  53. 6th Annual Hawaii International Conference on Business, 25<sup>th</sup> – 28<sup>th</sup> May 2006, Waikiki Beach Marriott Resort & Spa in Honolulu, Hawaii.
  54. 19<sup>th</sup> Bled eConference, 5<sup>th</sup> – 7<sup>th</sup> June 2006, Bled, Slovenia

55. 7th WSEAS Int. Conference on Mathematics and Computers in Business and Economics (MCBE'06) and on Mathematics and Computers in Biology and Chemistry (MCBC'06), 13<sup>th</sup> – 15<sup>th</sup> June 2006, Cavtat, Croatia.
56. 3rd Symposium on Risk Management and Cyber-Informatics: RMCI'06 In the Context of The 10th Multi-conference on Systemics, Cybernetics and Informatics: WMSCI 2006, 16<sup>th</sup> – 19<sup>th</sup> July 2006, Orlando, Florida (USA)
57. The 6th IBIMA International Conference on Managing Information in Digital Economy, 19<sup>th</sup> – 21<sup>st</sup> June 2006, Bonn, Germany.
58. The 2nd International Symposium on Management, Engineering and Informatics: MEI'06, In the Context of The 10th Multi-conference on Systemics, Cybernetics and Informatics: WMSCI 2006, 16<sup>th</sup> – 19<sup>th</sup> July 2006, Orlando, Florida, USA.
59. The 2nd International Conference on Social and Organizational Informatics and Cybernetics: SOIC '06, 20<sup>th</sup> – 23<sup>rd</sup> July 2006, Orlando, Florida, USA.
60. The 4th International Conference on Education and Information Systems, Technologies and Applications: EISTA '06, 20<sup>th</sup> – 23<sup>rd</sup> July 2006, Orlando, Florida, USA.
61. The 4th International Conference on Computing, Communications and Control Technologies: CCCT '06 jointly with The 3rd International Conference on Cybernetics and Information Technologies, Systems and Applications: CITSA 2006, 20<sup>th</sup> – 23<sup>rd</sup> July 2006, Orlando, Florida, USA.
62. The 3rd International Conference on Cybernetics and Information Technologies, Systems and Applications: CITSA 2006 jointly with The 4th International Conference on Computing, Communications and Control Technologies: CCCT '06, 20<sup>th</sup> – 23<sup>rd</sup> July 2006, Orlando, Florida, USA.
63. ECMLG 2006: The 2nd European Conference on IS Management, Leadership and Governance, 12<sup>th</sup> – 13<sup>th</sup> July, 2006, Paris, France.
64. International Conference on E-business (ICE-B 2006), 7<sup>th</sup> – 10<sup>th</sup> August, 2006, Setubal, Portugal.
65. Business Information Technology International Conference 2006 (BIZIT '06), "*Collaborating with ICT for Business Survival*", 8<sup>th</sup> – 10<sup>th</sup> August, 2006, Kuala Lumpur Malaysia
66. SME-Entrepreneurship Global Conference 2006, "*SME-Entrepreneurship Competitiveness, Challenges and Prospects in the New Global Environment*", 17<sup>th</sup> – 18<sup>th</sup> October 2006, Selangor, Malaysia.
  - a. *International Management Skills for Small Business: The Development of the Construct of International Capability*
67. The ICEB + eBRF Global Conference, "*Emergent Business Phenomena in the Digital Economy*", 28<sup>th</sup> November – 2<sup>nd</sup> December, 2006, Tampere, Finland.
68. International Academy of Business and Economics - IABE-2006 Annual Conference, Boardwalk Hotel & Casino, Las Vegas, Nevada, USA, 15<sup>th</sup> – 18<sup>th</sup> October, 2006
69. International Conference on Technology and Operations Management 2006 (ICTOM'06), "*Technology and Operation Management Contemporary Issues and Future Challenges*", Bandung, Indonesia, 1<sup>st</sup> – 2<sup>nd</sup> December 2006.
70. Computer/Human Interaction 2007 Conference (CHI 2007), San Jose, California, USA, 28<sup>th</sup> April – 3<sup>rd</sup> May 2007
71. Third International Business Research Conference, Victoria University, Melbourne, Australia from 20<sup>th</sup> to 22<sup>nd</sup> November 2006.

- <http://www.worldbizconference.com/>
72. 3<sup>rd</sup> International Conference on Web Informations Systems and Technologies (WEBIST 2007), 3<sup>rd</sup> – 6<sup>th</sup> March, 2007, Barcelona, Portugal.
  73. The 3rd International Symposium on Management, Engineering and Informatics: MEI'07, In the Context of The 11th Multi-conference on Systemics, Cybernetics and Informatics: WMSCI 2006, 12<sup>th</sup> – 15<sup>th</sup> July 2007, Orlando, Florida, USA.
  74. Informing Science + Information Technology Education Joint Conference (InSITE 2007), 22<sup>nd</sup> – 25<sup>th</sup> June 2007, Ljubljana, Slovenia. <http://2007.informingscience.org/>
  75. The 4th International Conference on Education and Information Systems, Technologies and Applications: EISTA '07, 12<sup>th</sup> – 15<sup>th</sup> July 2007, Orlando, Florida, USA.
  76. The 4th International Symposium on Risk Management and Cyber-Informatics: RMCI 2007 In the Context of The 11th Multi-conference on Systemics, Cybernetics and Informatics: WMSCI 2007, 8<sup>th</sup> – 11<sup>th</sup> July 2007, Orlando, Florida, USA.
  77. Americas Conference on Information Systems (AMCIS), 9<sup>th</sup> – 12<sup>th</sup> August 2007, Keystone, Colorado, USA. <http://www.biz.colostate.edu/amcis07/>
  78. Academy of Management Annual Conference (AOM 2007), 3<sup>rd</sup> – 8<sup>th</sup> August Philadelphia, Pennsylvania, USA.
  79. 6th WSEAS Int. Conf. on APPLIED COMPUTER SCIENCE (ACOS '07), 15th – 17th Apr 2007, Hangzhou, China
  80. ECMLG 2007: The 3rd European Conference on Management, Leadership and Governance, University of Winchester, 19<sup>th</sup> – 20<sup>th</sup> April 2007, United Kingdom.
  81. 13<sup>th</sup> Americas Conference on Information Systems (AMCIS 2007), Keystone, Colorado, USA, 9<sup>th</sup> – 12<sup>th</sup> August 2007.
  82. Management International Conference (MIC 2007), “Managing Global Transitions: Globalisation – Localisation – Regionalisation”, 20<sup>th</sup> – 24<sup>th</sup> November 2007, Portorol, Slovenia. <http://mic.fm-kp.si/2007/>
  83. Fifth International Business Research Conference, Crowne Plaza Hotel, Dubai, United Emirates, 26<sup>th</sup> – 27<sup>th</sup> April 2007. <http://www.worldbizconference.com/index.html>
  84. The 4th International Conference on Cybernetics and Information Technologies, Systems and Applications (CITSA 2007), 12<sup>th</sup> – 15<sup>th</sup> July 2007, Orlando, Florida, USA
  85. The 2nd Symposium on Knowledge Communication and Peer Reviewing (KCPR 2007), 12<sup>th</sup> – 15<sup>th</sup> July 2007, Orlando, Florida, USA.
  86. 5<sup>th</sup> International Conference on IT in Asia 2007 (CITA'07), 10th -12th July 2007, Kuching, Sarawak, Malaysia.
  87. The 3<sup>rd</sup> International Conference on The Asian Academy Of Applied Business (AAAB 2007), 14<sup>th</sup> – 16<sup>th</sup> June 2007, Hadyai, Thailand
  88. The 7<sup>th</sup> Asian Academy of Management Conference (AAMC 2007), 21<sup>st</sup> – 25<sup>th</sup> May 2007, Penang, Malaysia.
  89. International Conference on E-business (ICE-B 2007), 28<sup>th</sup> – 31<sup>st</sup> July, 2007, Barcelona, Portugal.
  90. The 5th International Conference on Computing, Communications and Control Technologies: CCCT 2007, 12<sup>th</sup> – 15<sup>th</sup> July 2007, Orlando, Florida, USA.

91. Computer Science + Information Technology Education (CSITEd 2007), 16<sup>th</sup> – 18<sup>th</sup> November 2007, Mauritius.
92. ICISOFT 2007, International Conference on Software and Data Technologies, 25<sup>th</sup> – 27<sup>th</sup> September, 2007, Barcelona, Portugal.
93. CONFENIS 2007, The IFIP International Conference on Research and Practical Issues of Enterprise Information Systems, An International Forum for Exploring the Research Frontier in Enterprise Information System, 14<sup>th</sup> – 16<sup>th</sup> October 2007, Beijing, China.
94. The Sixth International Internet Education Conference (ICT-Learn 2007), 2<sup>nd</sup> – 4<sup>th</sup> September 2007, Cairo, Egypt
95. The International Conference on Industrial Engineering and Engineering Management (IEEM 2007), 2<sup>nd</sup> – 5<sup>th</sup> December 2007, Singapore.
96. The IASK International Conference E-Activity and Leading Technologies 2007 (E-ALT 07), 3<sup>rd</sup> – 6<sup>th</sup> December 2007, Oporto, Portugal.
97. Seventh International Symposium on Tools and Methods of Competitive Engineering (TMCE 2008), Izmir, Turkey, 21<sup>st</sup> – 25<sup>th</sup> April 2008. <http://www.tmce.org/>
98. The 4<sup>th</sup> International Symposium on Management, Engineering and Informatics: MEI 2008, 29<sup>th</sup> June – 2<sup>nd</sup> July 2008, Orlando, Florida, USA.
99. 2008 Academy of Management Annual Meeting (AOM 2008), “**The Questions We Ask**”, 8<sup>th</sup> – 13<sup>th</sup> August 2008, Anaheim, California, USA. <http://meeting.aomonline.org/2008/>
100. 7<sup>th</sup> International Business Research Conference, Sydney, Australia 3<sup>rd</sup> – 6<sup>th</sup> December 2007.
101. The 5<sup>th</sup> International Symposium on Risk Management and Cyber-Informatics: RMCI 2008, 29<sup>th</sup> June – 2<sup>nd</sup> July 2008, Orlando, Florida, USA.
102. Informing Science + Information Technology Education Joint Conference (InSITE 2008), 22<sup>nd</sup> – 26<sup>th</sup> June 2008, Varna, Bulgaria. <http://insite.nu/>
103. The 2<sup>nd</sup> International Conference on Knowledge Generation, Communication and Management (KGCM 2008), 29<sup>th</sup> June – 2<sup>nd</sup> July 2008, Orlando, Florida, USA. <http://www.sciis.org/kgcm2008>
104. Academy of Management Annual Meeting (AOM 2008), “**The Questions We Ask**”, 8<sup>th</sup> – 13<sup>th</sup> August 2008, Anaheim, California, USA. <http://meeting.aomonline.org/2008/>
105. 2008 International Arab Conference of e-Technology (IACe-T 2008), 15<sup>th</sup> – 16<sup>th</sup> October 2008, Arab Open University, Amman-Jordan. <http://www.iace-t.org/>
106. International Conference on E-business (ICE-B 2008), 26<sup>th</sup> – 29<sup>th</sup> July, 2008, Barcelona, Portugal. <http://www.ice-b.org>
107. *The 12<sup>th</sup> World Multi-Conference on Systemics, Cybernetics and Informatics (WMSCI 2008)*, 29<sup>th</sup> June – 2<sup>nd</sup> July 2008, Orlando, Florida, USA. <http://www.sciis.org/wmsci2008>
108. 4<sup>th</sup> International Conference on e-Government (ICEG 2008), 23<sup>rd</sup> – 24<sup>th</sup> October 2008, Melbourne, Australia. <http://academic-conferences.org/iceg/iceg2008/iceg08-home.htm>
109. 1<sup>st</sup> International Conference on Agents and Artificial Intelligence (ICAART), 19<sup>th</sup> – 21<sup>st</sup> Januray 2009, Porto, Portugal. <http://www.icaart.org/cfp.htm>
110. The 5<sup>th</sup> International Symposium on Management, Engineering and Informatics (MEI 2009), 10<sup>th</sup> - 13<sup>th</sup> July 2009, Orlando, Florida, USA. <http://www.iis2009.org>



111. The 7th International Conference on Education and Information Systems, Technologies and Applications: EISTA 2009, July 10th - 13th, 2009 – Orlando, Florida, USA. <http://www.iis2009.org/imsci>
112. Applied International Business Conference 2008, Labuan, Malaysia, 6<sup>th</sup> – 8<sup>th</sup> November 2008.
113. ERC Regional Conference (ERC 2008), 15<sup>th</sup> – 17<sup>th</sup> December 2008, Kelantan Malaysia. <http://www.erc2008.com>
114. International Conference on Business and Economy (ICBE 2008), 6<sup>th</sup> – 8<sup>th</sup> November 2008, Constanta, Romania. <http://www.icbe-ct.com/>
115. 7th WSEAS Int. Conf. on E-ACTIVITIES (E-Learning, E-Communities, E-Commerce, E-Management, E-Marketing, E-Governance, Tele-Working) (E-ACTIVITIES '08) <http://www.wseas.org/conferences/2008/egypt/e-activities/>
116. 4th IASME/WSEAS Int. Conf. on ENERGY & ENVIRONMENT (EE'09) <http://www.wseas.us/conferences/2009/cambridge/ee/>  
  - a. *Environmental Issues in the Niger Delta Area of Nigeria*
117. The 7th International Conference on Education and Information Systems, Technologies and Applications: EISTA 2009, 10<sup>th</sup> - 13<sup>th</sup> July 2009, Orlando, Florida, USA. <http://www.iis2009.org/imsci>
118. CHI 2009 Digital Life New World, <https://precisionconference.com/~sigchi/>
119. 5<sup>th</sup> International Conference on Web Informations Systems and Technologies (WEBIST 2009), 23<sup>rd</sup> – 26<sup>th</sup> March, 2009, Lisboa, Portugal. <http://www.webist.org/>
120. The 2nd International Symposium on Academic Globalization (AG 2009), 10<sup>th</sup> – 13<sup>th</sup> July 2009, Orlando, Florida, USA. <http://www.iis2009.org/wmsci/website/default.asp?vc=22>
121. The 6th International Symposium on Risk Management and Cyber-Informatics (RMCI 2009) 10<sup>th</sup> – 13<sup>th</sup> July 2009, Orlando, Florida, USA. <http://www.iis2009.org/wmsci/website/default.asp?vc=8>
122. International Conference on Enterprise Information Systems and Web Technologies (EIWST 09), 13<sup>th</sup> – 16<sup>th</sup> July 2009, Orlando, FL, USA. <http://www.promotersearch.org/2009/eiswt/index.html>

## **Internal Examiner**

### **Norsiah Mat (PhD) – 23<sup>rd</sup> June 2008**

“Cross Functional New Product Development (NPD) Teams: Characteristics, Dynamics and NPD Performance”

### **Md Harashid Haron (PhD) – 22<sup>nd</sup> Jun 2007**

“Logistics Strategic Orientations and Logistics Performance: The Roles of Organizational Structure and Logistics Complexity”

### **Lee Kar Ling (PhD) – 21<sup>st</sup> Jun 2007**

“Evaluating the Effectiveness of Conceptual Skill Training: An Experimental Approach”

### **Nik Kamaruzaman Awang Teh (PhD) – 5<sup>th</sup> Jun 2007**

“Persepsi Ketidakpastian Persekitaran: Sistem Maklumat Perakaunan Pengurusan dan Prestasi Organisasi Penjagaan Kesihatan Swasta di Malaysia”

### **Bidin Chee @Bidin Chee bin Kifli (DBA) - 30<sup>th</sup> May 2007**

“The effects of leadership style, and business practices on SMEs performance in Sarawak”

### **Nik Maheran Nik Muhamad (DBA) – 31<sup>st</sup> May 2007**

“Environmental Scanning and Investment Decision Quality: Information Processing Perspectives”

### **Md. Zahidul Islam (PhD) – 11<sup>th</sup> January 2007**

“Organizational Context and Knowledge Transfer: The Impact of Organizational Socialization and Information and Communication Technology”

### **Mary Basaasa Muhenda (PhD) – 22<sup>nd</sup> May 2006**

“Technological Knowledge Transfer from Foreign Partners to Uganda’s International Joint Ventures: A Case of the Manufacturing Industries”

### **Azura Abdullah (DBA) – 4<sup>th</sup> November 2004**

“Leader and Member Emotional Intelligence Compatibility as Antecedents of Leader-Member Exchange”

### **Allison Lee Gim Wah (PhD) – 19<sup>th</sup> May 2004**

“The Person Organization Fit and Organizational Commitment among Medical Doctors”

### **Khair Anwar Ahmad (MA) – 18<sup>th</sup> July 2003**

“Hubungan Nilai terhadap Kejayaan Perniagaan: Satu Kajian berdasarkan Kaum Cina di Utara Malaysia”

### **One Yoon Seng (MA) – 1<sup>st</sup> April 2002**

“Pelaksanaan Penyelenggaraan Produktif Menyeluruh (PPM) dalam Organisasi Pembuatan: Satu Kajian Strategi Operasi”

### **Tam Wei Keong (MA) – 23<sup>rd</sup> April 2002**

“Faktor Kejayaan Kritikal dalam Pelaksanaan MS ISO 9000 di Perkhidmatan Awam”

## **External Examiner**

### ***Applikasi Teknologi Maklumat dalam E-Perolehan: Satu Kajian Kes***

Masters in Management (Technology)

Universiti Teknologi Malaysia

### ***The impact of human resource factors on employee attitudes and environmental performance of Malaysian ISO 14001 EMS certified companies***

University of South Australia

Doctor of Business Administration

### ***Identification of Key Success Factors relating to Pemba Minority Entrepreneurship in Mainland Tanzania***

The University of Newcastle, Australia

Doctor of Business Administration

## **Consultancy Work**

Survey on Evaluating the Efficiency and Effectiveness of Privatized Support Services in Ministry of Health Hospitals

**Ministry of Health (MOH), Malaysia (2006-2007) AMOUNT: RM 1.4 million**

### **Contract Research (RM 34,000) (2005)**

**The Impact of Jaya Jusco Supermarket on Small Businesses in Queens Bay, Penang, Malaysia.** AEON Co. (M) Bhd., 3<sup>rd</sup> Floor, Jusco Taman Maluri Shopping Centre, Jalan Jejaka, Taman Maluri, Cheras, 55100 Kuala Lumpur.

### **A Survey of the Market Potential for MIMOS Computers: A Study among Students**

MIMOS Smart Computing, No.1 Jalan BK 1/13, Kinrara Industrial Park, Bandar Kinrara, 6 1/2 Miles Jalan Puchong, 58200 Kuala Lumpur

### **The Impact of Tesco Supermarket on Small Businesses in Sg. Petani**

TESCO Stores (Malaysia) Sdn. Bhd., 2<sup>nd</sup> Floor, Bangunan AHP, No. 2, Jalan Tun Mohd Fuad 3, Taman Tun Dr. Ismail, 60000 Kuala Lumpur, Malaysia

**The Impact of Jaya Jusco Supermarket on Small Businesses in Queens Bay, Penang, Malaysia.** AEON Co. (M) Bhd., 3<sup>rd</sup> Floor, Jusco Taman Maluri Shopping Centre, Jalan Jejaka, Taman Maluri, Cheras, 55100 Kuala Lumpur.

### **WorldFish Center**

Staff Opinion Survey 2003

## **WorldFish Center**

Impact Evaluation of WorldFish Center's research, development and technology transfer projects on Genetic Improvement of Aquaculture Species within the Biodiversity and Genetic Resources Research Program (BGRRP) 2004

## **Research Grants**

### ***USM Short term Research Grant***

Duration: 15<sup>th</sup> April 2002 – 14<sup>th</sup> October 2004  
Amount: RM18,472  
Title: **“Predictors of In-Role and Extra-Role Behaviors: The Malaysian Experience”**  
Members: Dr. Aizzat Nasurdin & T. Ramayah

Duration: 1<sup>st</sup> June 2002 – 31<sup>st</sup> May 2004  
Amount: RM19,535  
Title: **“Validation of a New Measure of Job Satisfaction”**  
Members: T. Ramayah & Dr. Aizzat Nasurdin

### ***Fundamental Research Grant Scheme (FRGS)***

Duration: September 2007 – August 2009  
Amount: RM 35,000  
Title: **“The reasons behind Malaysian firms going international, their market choice and performance: An instrument development and validation.”**  
Members: Osman Mohamad, T. Ramayah and Azizah Omar

Duration: September 2007 – August 2009  
Amount: RM 35,000  
Title: **“Online Recommendation Systems: The Potential and Possibilities of Word-Of-Mouth on the Internet”**  
Members: T. Ramayah, Jasmine Yeap Ai Leen and Joshua Ignatius

### ***Research University Grant***

Duration: October 2007 – September 2009  
Amount: RM 117,312  
Title: **“Extent of Knowledge Sharing among Academicians: Modeling the Anti-Thesis of Sharing”**  
Members: T. Ramayah, Jasmine yeap Ai Leen and Joshua Ignatius

Duration: October 2007 – September 2009  
Amount: RM 40,000  
Title: **“Towards Coming Up with a Holistic Model of Internationalisation of Business Using Malaysian Contractors as the Test-bed”**  
Members: Abdul Rashid Abdul Aziz, Mastura Jaafar, T. Ramayah and Suzyrman Sibly

Duration: December 2007 – November 2009  
Amount: RM 120,980  
Title: **“Integrating Technological Pedagogical Content Knowledge (TPCK) Model into WIKI Collaborative Learning”**  
Members: Rozinah Jamaludin, Balakrishnan Muniandy, T. Ramayah and Adly Hussaini Mohd Ariffin

### ***School Niche Area Grant***

Duration: June 2008 – May 2011  
Amount: RM 63,018 (1<sup>st</sup> Year)  
Title: **“Internet Marketing: Building Competitive Advantage in E-Business Adoption among SMEs”**  
Members: Azizah Omar, Malliga Marimuthu, Osman Mohamad and T. Ramayah

Duration: June 2008 – May 2011  
Amount: RM 42,000 (1<sup>st</sup> Year)  
Title: **“Social Capital and Internationalization of Malaysian SME”**  
Members: Osman Mohamad, Junaimah Jauhar, T. Ramayah, Hazril, Nor Hazlina Ahmad and Shafie Ariffin

Duration: June 2008 – May 2011  
Amount: RM 58,699 (1<sup>st</sup> Year)  
Title: **“Technology Adoption among SMEs: Towards an Integrated Model”**  
Members: T. Ramayah, Osman Mohamad, Azizah Omar and Malliga Marimuthu

### ***IPS Grant***

Duration: July 2008 – November 2008  
Amount: RM 11,000  
Title: **“Learning Need Analysis for Post Graduate Studies”**  
Members: T. Ramayah, Nor Hazlina Ahmad, Siti Rohaida Mohamed Zainal and Fauziah Md Taib.

Duration: July 2008 – November 2008  
Amount: RM 30,000  
Title: **“Strategic Market Analysis of USM Postgraduate Studies”**  
Members: Fauziah Md Taib, T. Ramayah, Osman Mohamad, Jorah Muhamad and Malliga Marimuthu

## **External Grants**

### **POSCO TJ Park Foundation & POSCO Research Institute Research Grants for Asia Studies**

Title: "The Legacy of Malaysian Batik: Preservation through Consumption"  
Members: T. Ramayah  
Total Grant: USD 15,000  
Duration: 1<sup>st</sup> April 2007 – 31<sup>st</sup> March 2008

### **AKEPT Malaysia, Higher Education Leadership Academy, Leadership Research Grant**

Title: "New Leadership", Leader-Member Exchange and Commitment to Change: The Case of Higher Education in Malaysia  
Members: Lo May Chiun, T. Ramayah and Ernest Cyril de Run  
Total Grant: RM 49,985  
Duration: July 2008 – July 2009

## **PUBLICATIONS**

### **Journals**

#### **The Impact of Intra and Inter-Firm Sourcing Strategies on Suppliers' Quality, Delivery and Quality**

Muhamad Jantan, T. Ramayah and Khaw Phaik Lean  
*Asian Academy of Management Journal*, (5) 2, July 2000, pp 23-44.

#### **Issues of E-Business: A Comparison of Websites Adoption among Malaysian Manufacturers.**

T. Ramayah, Osman Mohamed and Saw Saik Mun  
*Jurnal Manajemen & Bisnis*, Program Magister Manajemen Universitas Syiah Kuala, (2) 3, September 2000, pp 199-216.

#### **Personal Computer Acceptance by Small and Medium Sized Companies in Penang: Evidence from Malaysia**

Muhamad Jantan, T. Ramayah, Chin Weng Wah  
*Jurnal Manajemen & Bisnis*, Program Magister Manajemen Universitas Syiah Kuala, (3) 1, January 2001, pp 1-14.

#### **Determinants of Sales Person Performance**

Nasser Noor, T. Ramayah and Mohd Ameen  
*Jurnal Bisnis Strategi*, Program Magister Manajemen Universitas Diponegoro, (6) IV, 2001, pp 67-80.

#### **Malaysian Teachers: A Study of Factors Associated with Work Attitudes**

Syed Azizi Wafa, T. Ramayah and Tan Mooi Yoke

*Jurnal Manajemen & Bisnis*, Program Magister Manajemen Universitas Syiah Kuala, (3) 3, September 2001, pp 219-234.

**Cardholders Attitude and Bank Credit Card Usage In Malaysia: An Exploratory Study**

T. Ramayah, Nasser Noor, Aizzat Mohd. Nasurdin and Lim Hee Choo  
*Asian Academy of Management Journal*, (7) 1, January 2002, pp 75-102.

**Leader Behaviour and Effectiveness among Secondary School Principals in Penang.**

Syed Azizi Wafa, T. Ramayah and Loke Hooi Hoon  
*Jurnal Manajemen & Bisnis*, Program Magister Manajemen Universitas Syiah Kuala, (4) 1, January 2002, pp 39-56.

**Change Management and Implementation of Total Productive Maintenance: An Exploratory Study of Malaysian Manufacturing Companies**

T. Ramayah, Muhamad Jantan and Mohd. Mustapha Hassan  
*Utara Management Review*, (3) 1, June 2002, pp 35-49.

**Bases of Power and Its Impact on Influence in a Group Buying Decision: The Case of Malaysia**

T. Ramayah, Aizzat Mohd. Nasurdin, Nasser Noor and Letchumanan Ramaswamy  
*Journal of Accounting, Management, and Economics Research*, 2 (2), August, 2002, pp 161-179.

**Influence of Belief Dimensions and Demographic Characteristics on Attitude towards Television Advertising**

T. Ramayah, Aizzat Mohd. Nasurdin, Nasser Noor and Kalidass Muniandy  
*Jurnal Ekonomi & Manajemen*, Universiti Andalas, Indonesia, X(1), January-Julai 2002, pp 57-69.

**Relationships between Belief, Attitude, Subjective Norm, Intention, and Behavior towards Numbers Gambling: The Malaysian Context**

T. Ramayah, Aizzat Mohd. Nasurdin, Nasser Noor and Lim Sheng Beng,  
*Jurnal Bisnis Strategy*, 10(VII), December, 2002, pp 81-96

**Compliance Behavior of Small Business Entrepreneurs**

Mottiakavandar, T. Ramayah, Hasnah Haron and Ang Jili, *Tax Nasional*, 12 (1), March 2003, pp 20-26.

**Job Satisfaction and Organizational Commitment: Differential Effects For Men And Women?**

T. Ramayah and Aizzat Mohd. Nasurdin  
*Jurnal Manajemen & Bisnis*, Program Magister Manajemen Universitas Syiah Kuala, (5) 1, January 2003, pp 75-89.

**Receptiveness of Internet Banking By Malaysian Consumers: The Case of Penang**

T. Ramayah, Muhamad Jantan, Mohd Nasser Mohd Noor, Razli Che Razak and Koay Pei Ling

*Asian Academy of Management Journal*, (8) 2, July 2003, pp 1-29.

**Buyer's Long-Term Orientation in Buyer-Seller Relationship within The Haulage Industry in Northern Malaysia**

T. Ramayah, Nasser Noor, Azzat Mohd. Nasurdin and Vesuvanathan Muthu Krishnansamy

*Journal of Accounting, Management, and Economics Research*, 3 (1), February, 2003, pp 51-66.

**Students' Choice Intention of a Higher Learning Institution: An Application of the Theory of Reasoned Action (TRA)**

T. Ramayah, Azzat Mohd Nasurdin, Mohd. Nasser Noor and Hajemi Hasan

*Malaysian Management Journal*, Vol. 7(1), June 2003, pp 47-62

**The Effect of Self-Efficacy on Internet Usage in the Organization**

T. Ramayah, Yuserrie Zainuddin and Fok Chee Youn

*Jurnal ANALISIS*, 10(2), June 2003, 187-220

**Sociodemographics and Psychographics of Complainers and Non-complainers: A Study of Malaysian Consumers**

T. Ramayah, Osman Mohamad and Shishi Kumar Piaralal

*Malaysian Journal of Consumer and Family Economics*, Vol. 6, 2003, pp 11-21

**Perceived Web Security and Web-Based Online Transaction Intent**

T. Ramayah, Noornina Dahlan, Tham Kian Teck and Bushra Aafaqi

*Multimedia Cyberscape Journal (MMCJ)*, Vol. 1, 2003, pp 131-141

[Online] Available: <http://cyberscape.mmu.edu.my/>

**Managing Change: Antecedents and Implications of the Change Process**

T. Ramayah, Muhamad Jantan, Zainon Harun and Michael Raja

*Sasin Journal of Management*, Volume 9, Number 1, 2003, pp. 36-54

**Product Transfer Performance in the Manufacturing Industry in Malaysia**

T. Ramayah, Muhamad Jantan and Anthony Marian

*Jurnal Manajemen & Bisnis*, Program Magister Manajemen Universitas Syiah Kuala, (5) 3, September 2003, pp 217-238.

**Internal Group Dynamics, Team Characteristics and Team Effectiveness: A Preliminary Study of Virtual Teams**

T. Ramayah, Muhamad Jantan, Azzat Mohd. Nasurdin and Koay Hooi Ling

*The International Journal of Knowledge, Culture and Change Management*, Vol. 3, 2003, pp. 415-435

**Technology Readiness of Owners/Managers of SME's**

T. Ramayah, Muhamad Jantan, Rosmimah Mohd. Roslin and Rusinah Siron

*The International Journal of Knowledge, Culture and Change Management*, Vol. 3, 2003, pp. 475-486

**Impact of Internal and External Learning on Manufacturing Performance**

T. Ramayah, Mohamed Sulaiman and Ng Good Ching



*The International Journal of Knowledge, Culture and Change Management*, Vol. 3, 2003, pp. 740-753

**Knowledge Management: An Exploratory Study on Malaysian Organizations**

Toh Hoon Hoon, Muhamad Jantan and T. Ramayah

*The International Journal of Knowledge, Culture and Change Management*, Vol. 3, 2003, pp. 995-1014

**Total Productive Maintenance and Organizational Performance: A Preliminary Study**

Muhamad Jantan, Aizzat Mohd Nasuridin, T. Ramayah and Anita Suryani Ghazali

*Jurnal Ekonomi dan Bisnis*, 2(3), 2003, 337-356

**The Relationship Between Power Bases and Group Buying Decision in Malaysia: Does it Vary According Viscidity, Time Constraint and Perceived Risk?**

T. Ramayah, Aizzat Mohd. Nasuridin, Mohd. Nasser Noor and R. Letchumanan

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## **Chapters in a book**

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#### *Section I*

### **Merancang Halatuju Perniagaan**

Osman Mohamad & T. Ramayah

#### *Section V*

### **Mengeksploitasi Potensi Kaedah Kuantitatif**

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## **CAI Program**

### ***Ciri-ciri Asas Sistem Maklumat***

Noornina Dahlan & T. Ramayah

### ***Internet & E-Dagang***

Noornina Dahlan & T. Ramayah

## **Membership**

1. International Association for Management of Technology, USA, 2003-2005  
<http://www.iamot.org>
2. Asian Academy of Management (Life Member)  
<http://www.aam.usm.my>
3. SPSS Users' Association of Kuala Lumpur & Selangor (2002-2004)
4. International Academy of Business and Economics (IABE), USA  
<http://www.iabe.org/>
5. Association for Information Systems  
<http://www.isworld.org/>
6. International Association of Science and Technology for Development  
<http://www.iasted.org>
7. Association for Computing Machinery  
<http://www.acm.org/>
8. American Statistical Association  
<http://www.amstat.org>
9. The International Institute of Informatics and Systemics  
<http://www.iiis.org/iiis/>

10. Information Resources Management Association (IRMA)  
<http://www.irma-international.org/>
11. The Association of Internet Researchers  
<http://www.aoir.org/>

## Supervision of Postgraduate Students

### Students who have graduated

Ting Ding Hooi (PhD 2004)  
 Fachrudin (PhD 2005)  
 Ahmad Suhaimi Baharudin (PhD 2007)  
 Mohd Rizal Razalli (Phd 2008)

### Doctor of Business Administration

Amlus Ibrahim	Extending the Technology Acceptance Model
Chuah Poh Lean	Context Driven Suppliers Development Practices
Tan Hooi Sien	Service Sabotage in the Hotel Industry
Abdul Rahim	Assessing Marketing Capabilities and Performance of Casual Dining Restaurants in Malaysia
Filzah Mat Isa	Change management initiatives and change success: The moderating effect of attitude towards change

### Curriculum Work

1. Prepared the Course Outline for the offering of a new course named ATW 123 Statistik Perniagaan for the Academic Session 2000/2001 in the School of Management for the Bachelors in Management Programme.
2. Prepared the Course Outline for the offering of a new course named Pengurusan Teknologi dan Inovasi for the Academic Session 2003/2004 in the School of Management for the Bachelors in Management Programme.
3. Ahli Jawatankuasa Kecil Menilai Semula Program Perakaunan di IPT, Jabatan Pengurusan IPT, Kementerian Pengajian Tinggi Malaysia.

### Other Activities

1. **Penceramah Jemputan**, Kursus Keusahawanan dan Kefahaman Pelaksanaan Program Usahawan Muda 2000 Peringkat Negeri Pulau Pinang kepada Guru-guru Pengelola, Pegawai-pegawai Penasihat dan Ahli-ahli Lembaga Syarikat Usahawan Muda, Anjuran PDC, 28-29 Mac 2000, Penang Development Corporation, Tajuk: **Rancangan Perniagaan**.
2. **Penceramah Jemputan**, Tajuk: **"Teknik Menjawab Soalan Kuantitatif"** Program "Motivasi Pendidikan" 22hb Julai 2000, Pusat Pengajian Pengurusan
3. **Penceramah Jemputan**. Tajuk: **"Rancangan Perniagaan"**, Kursus Keusahawanan Sidang 2000/2001, Pusat Pengajian Pengurusan.
4. **Penceramah Jemputan**. Tajuk **"SPSS Computer Laboratory"** 9hb November, 2000, Pusat Pengajian Pengurusan.

5. **Penceramah Jemputan, Bengkel Perancangan Strategik**, Jabatan Pembangunan Koperasi Negeri Pulau Pinang, 1hb. November 2001.
6. **Penceramah Jemputan**, Kursus Keusahawanan dan Pelaksanaan Program Usahawan Muda 2002 Peringkat Negeri Pulau Pinang kepada Guru-guru Pengelola, Pegawai-pegawai Penasihat dan Ahli-ahli Lembaga Pengarah PUM, Anjuran PDC, 26-28 Mac 2002, Universiti Sains Malaysia, Tajuk: ***Rancangan Perniagaan***.
7. **Penceramah Jemputan**, Kursus Keusahawanan dan Pelaksanaan Program Usahawan Muda 2003 Peringkat Negeri Pulau Pinang kepada Guru-guru Pengelola, Pegawai-pegawai Penasihat dan Ahli-ahli Lembaga Pengarah PUM, Anjuran PDC, 28-30 Julai 2003, Bilik Rekreasi, Perbadanan Pembangunan Pulau Pinang, Tajuk: ***Rancangan Perniagaan***.
8. **Ahli Panel Penemuduga** bagi Calon-calon MBA/DBA
9. **Penceramah Jemputan**, Tajuk “**Control, Moderators and Mediators – How and When to Use?**”, 12<sup>th</sup> Graduate Colloquim, Pusat Pengajian Pengurusan, 11<sup>hb</sup> Mei 2004, Universiti Sains Malaysia.
10. **Penceramah Jemputan**, Tajuk “**How and When to Use What Test Why?**”, 12<sup>th</sup> Graduate Colloquim, Pusat Pengajian Pengurusan, 11<sup>hb</sup> Mei 2004, Universiti Sains Malaysia.
11. **Penceramah Jemputan**, Tajuk “**SPSS Computer Laboratory**”, Kursus Kaedah Penyelidikan, Rancangan Latihan Kakitangan Akademik, 12<sup>th</sup> – 13<sup>th</sup> May, 2004, Universiti Sains Malaysia.
12. **Penceramah Jemputan**, Kursus Keusahawanan dan Pelaksanaan Program Usahawan Muda 2003 Peringkat Negeri Pulau Pinang kepada Guru-guru Pengelola, Pegawai-pegawai Penasihat dan Ahli-ahli Lembaga Pengarah PUM, Anjuran PDC, 30-31 Mac 2004, Bilik Rekreasi, Perbadanan Pembangunan Pulau Pinang, Tajuk: ***Rancangan Perniagaan***.
13. Johan Karnival Hoki Tertutup USM 2004/2005 – mewakili pasukan staf USM
14. **Penceramah Jemputan “Common Method Biases: Potential Sources and Control”**, 13<sup>th</sup> Graduate Colloquim, Pusat Pengajian Pengurusan, 6<sup>th</sup> December, Universiti Sains Malaysia.
15. **Session Chair**, 13<sup>th</sup> Graduate Colloquim, Pusat Pengajian Pengurusan  
Mr. Teoh Guan Hoe, Topic: “**Supply Chain Management – Solutions and Strategies**”  
Dr. K. Ragunathan, Topic: “**Using Balanced Scorecard to Explore the Complexities in Managing Organizational Knowledge**”  
Muthu Singaram, Topic: “**Entrepreneurship**”  
Amir Hamzah and Dr. Teoh Ping Chow, Topic: “**Knowledge Management Implementation in Motorola Penang**”
16. **Penceramah Jemputan “Statistik: Bila dan Bagaimana Menggunakan Statistik”**, Graduate Colloquim, Pusat Pengajian Komunikasi, 7<sup>th</sup> December 2004, Universiti Sains Malaysia.
17. Tempat Ketiga, Pesta Hoki Antarabangsa 6 Sebelah USM, 2005.

18. **Penceramah Jemputan**, Program **Kursus Metodologi Penyelidikan Untuk Calon PhD**, INTAN Bukit Kiara, 16-2-2006 – 21-2-2006.
19. **Penceramah Jemputan**, Program **Kursus Analisis Statistik Untuk Calon PhD**, INTAN Bukit Kiara, 23-3-2006 – 28-3-2006.
20. **Penceramah Jemputan**, Tajuk **“SPSS Computer Laboratory”**, Kursus Kaedah Penyelidikan, Rancangan Latihan Kakitangan Akademik, 5<sup>th</sup> – 6<sup>th</sup> April, 2006, Universiti Sains Malaysia.
21. Facilitator **“Workshop on Data Analysis”** Arts Cluster, Post Graduate Colloquium USM, 24<sup>th</sup> – 28<sup>th</sup> July 2006
22. **Ahli Jawatankuasa Kecil** menilai semula Program Perakaunan di IPT, Kementerian Pengajian Tinggi Malaysia.
23. **External Examiner**, Viva-voce for Masters of Business Administration (MBA) and Masters in Human Capital Management (MHCM), Universiti Malaysia Sabah, 10<sup>th</sup> July – 1<sup>st</sup> July 2006.
24. Facilitator **“Workshop on Data Analysis”** Institute for Postgraduate Studies, Universiti Teknologi MARA (UiTM), Shah Alam, Selangor, Malaysia, 16<sup>th</sup> – 17<sup>th</sup> September 2006
25. Facilitator **“Workshop on Data Analysis”** Institute for Postgraduate Studies, Universiti Teknologi MARA (UiTM), Shah Alam, Selangor, Malaysia, 16<sup>th</sup> – 17<sup>th</sup> September 2006
26. Facilitator **“Workshop on Research and Data Analysis”** Kolej Universiti Sains dan Teknologi Malaysia (KUSTEM), Kuala Terengganu, Malaysia, 22<sup>nd</sup> – 23<sup>rd</sup> September 2006.
27. Facilitator **“Workshop on Research and Data Analysis”** Kolej Universiti Sains dan Teknologi Malaysia (KUSTEM), Kuala Terengganu, Malaysia, 3<sup>rd</sup> – 4<sup>th</sup> November 2006.
28. Facilitator **“Workshop on Research and Data Analysis”** Kolej Universiti Sains dan Teknologi Malaysia (KUSTEM), Kuala Terengganu, Malaysia, 8<sup>th</sup> – 9<sup>th</sup> December 2006
29. **Penceramah Jemputan**, Tajuk **“SPSS Computer Laboratory”**, Kursus Kaedah Penyelidikan, Rancangan Latihan Kakitangan Akademik, 13<sup>th</sup> – 14<sup>th</sup> December, 2006, Universiti Sains Malaysia.
31. Vetting of Oxford University Press Books - *Business Research Methods*
32. **JOHAN**, Pesta Hoki Antarabangsa 6 Sebelah USM, 2005.
33. **Penceramah Jemputan**, Program **Kursus Analisis Statistik Untuk Calon PhD**, INTAN Bukit Kiara, 17-1-2007 – 22-1-2007.
34. **JOHAN**, Pesta Hoki Antarabangsa 6 Sebelah USM, 2006.
35. **Penceramah Jemputan**, Tajuk **“SPSS Computer Laboratory”**, Kursus Kaedah Penyelidikan, Rancangan Latihan Kakitangan Akademik, 12<sup>th</sup> – 14<sup>th</sup> May, 2007, Universiti Sains Malaysia.
36. **Instruktur**, Bengkel Latihan Calon Siswazah bagi Kluster Sastera, 6<sup>hb</sup> – 10<sup>hb</sup> Ogos 2007, “Concept, Theories & Model: Role of Theory and Concepts and Hypotheses Development”
37. Ahli Jawatankuasa Anugerah Sukan USM 2006-2007
38. Ahli Jawatankuasa Kenaikan Pangkat PTJ Pusat Pengajian 2007-2009
39. Ahli Jawatankuasa Pengauditan Universiti Penyelidikan (Peringkat PTJ)
40. Ahli Jawatankuasa Borang Penilaian (Jawatankuasa Kecil dibawah Jawatankuasa Pelaksanaan Pengukuran Prestasi USM)



41. Ahli Jawatankuasa Kerja Kewangan PECEIPTA '07
42. **Penceramah Jemputan**, Tajuk "**Concepts, Variables, Models and Theories**", Research Design and Methodology Workshop (ARTS), Institute for Post Graduate Studies USM, 6<sup>th</sup> – 10<sup>th</sup> August 2007, Universiti Sains Malaysia.
43. **Penceramah Jemputan**, Tajuk "**Selecting The Right Analysis Technique**", School of Housing Building and Planning, 5<sup>th</sup> September 2007, Universiti Sains Malaysia.
44. Facilitator "**Workshop on Data Analysis**" Arts Cluster, Post Graduate Colloquium USM, 10<sup>th</sup> – 13<sup>th</sup> September 2007
45. **Invited Lecture**  
*Enhancing Teaching Using Technology: The Case of an Undergraduate Research Methods Class*, National Taipei University, Taipei, Taiwan, Republic of China, 30<sup>th</sup> October 2007.
46. **Invited Lecture**  
Research Proposal Writing Workshop, 25<sup>th</sup> – 27<sup>th</sup> February 2008, Science and Arts College, Universiti Utara Malaysia
47. **Invited Speaker**  
Title: Discriminant Analysis: An Illustrated Example  
Seminar Penyelidikan Sektor AWAM, INTAN, Bukit Kiara, 8<sup>th</sup> – 9<sup>th</sup> April 2008.
48. **Invited Speaker**  
"The Importance of Statistical Methods in Managerial Decision Making and their Limitations", Wawasan Open University, **Commonwealth EMBA Program**, 20<sup>th</sup> April 2008.
49. **Invited Speaker**  
Data Analysis Workshop, 17<sup>th</sup> – 19<sup>th</sup> July 2008, Ministry of Human Resources, Malaysia
50. **Invited Speaker**  
"**Responsible Research Conduct & Data Management**", IPS Postgraduate Workshop series, USM, 16<sup>th</sup> September 2008, USM, Penang.
51. **Invited Speaker**  
Data Analysis Workshop, KDU College, 20<sup>th</sup> September and 27<sup>th</sup> September 2008, KDU Penang Campus.

## Teaching

Have lectured in the following areas:

1. Business Research Methods
2. Statistical Methods
3. Mathematics for Management
4. Management Information System
5. Computer Literacy
6. Strategic Management
7. Business Forecasting
8. Advanced Business Statistics

## **Research Interest**

1. Technology Management
2. Methodology Research
3. Information Systems
4. Operations Research
5. Measurement of Service Quality
6. Job Satisfaction Research
7. Marketing related research